Single Item Measure

Question 28

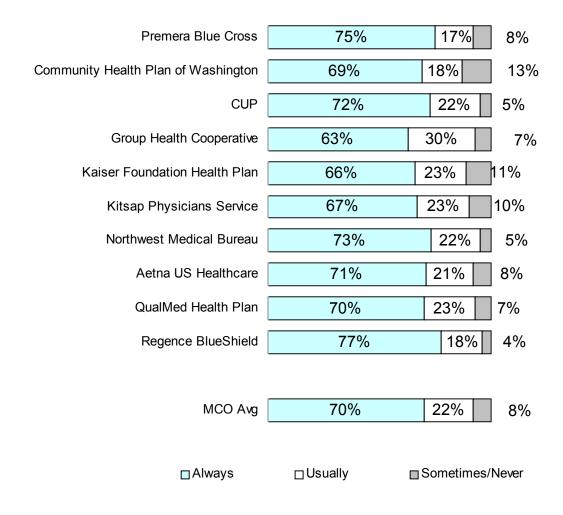
Survey respondents were asked:

"In the last 6 months, how often did your child's doctors or other health providers <u>listen carefully to you?</u>"

Note:

This question was answered by people who indicated their child had been to a doctor or clinic at least once in the first 6 months of 1998.

Q28 Doctors listened carefully to you (N=3,351)



Single Item Measure

Question 30

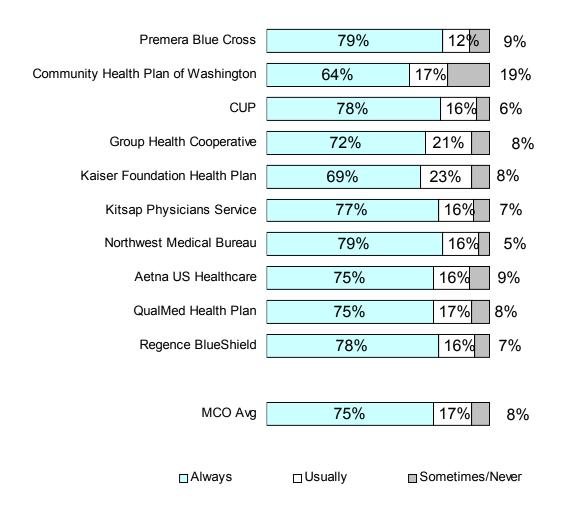
Survey respondents were asked:

"In the last 6 months, how often did your child's doctors or other health providers <u>explain things</u> in a way you could understand?"

Note:

This question was answered by people who indicated their child had been to a doctor or clinic at least once in the first 6 months of 1998.

Q30 Doctors explained things so you could understand (N=3,330)



Single Item Measure

Question 31

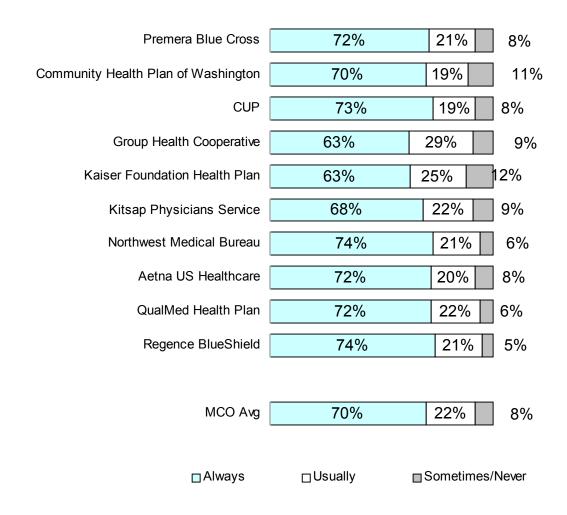
Survey respondents were asked:

"In the last 6 months, how often did your child's doctors or other health providers show respect for what you had to say?"

Note:

This question was answered by people who indicated their child had been to a doctor or clinic at least once in the first 6 months of 1998.

Q31 Doctors showed respect for what you had to say (N=3,319)



Single Item Measure

Question 32

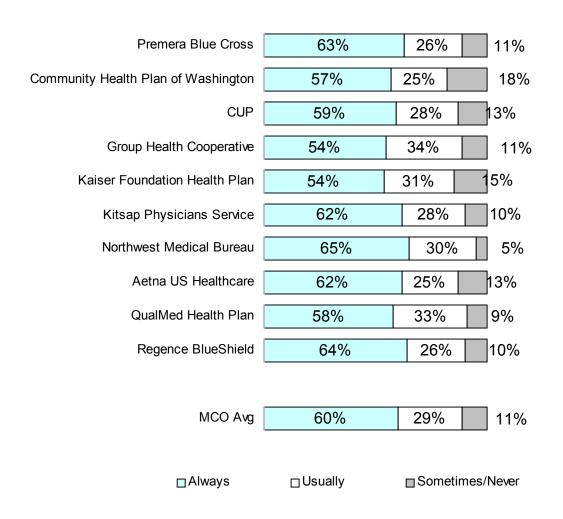
Survey respondents were asked:

"In the last 6 months, how often did your child's doctors or other health providers <u>spend enough time</u> with your child?"

Note:

This question was answered by people who indicated their child had been to a doctor or clinic at least once in the first 6 months of 1998.

Q32 Doctors spent enough time with patients (N=3,298)



Single Item Measure

Question 33

Survey respondents were asked:

"In the last 6 months, have any of your child's doctors or other health providers talked with you about skills you need to take care of your child?"

Note:

This question was answered by people who indicated they had taken their child to a doctor's office or clinic in the first 6 months of 1998.

Q33 Doctors talked to parents about skills needed to take care of child (N=3,319)

Premera Blue Cross	46%	54%
Community Health Plan of Washington	56%	44%
CUP	45%	55%
Group Health Cooperative	45%	55%
Kaiser Foundation Health Plan	43%	57%
Kitsap Physicians Service	45%	55%
Northwest Medical Bureau	46%	54%
Aetna US Healthcare	44%	56%
QualMed Health Plan	42%	58%
Regence BlueShield	43%	57%
MCO Avg	45%	55%
	□Yes	□No